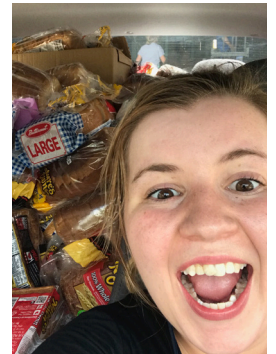




2020 2019

nk ADD

Annual Report



1 From the Chairman of the Board

As Chairman of the Board of the Northern Kentucky Area Development District, it is my privilege to present this annual report to the Governor, the Department for Local Government, our city and county governments, state and federal agencies, partner organizations and the citizens of Northern Kentucky.

The NKADD Board of Directors consists of County Judges/Executive, City Mayors, and citizens working together to provide much-needed services in an effective and efficient manner for the eight-county region of Boone, Campbell, Carroll, Gallatin, Grant, Kenton, Owen and Pendleton Counties. During this year of the COVID-19 Pandemic, I could not be prouder to be part of an organization that refocused on the needs of our citizens so quickly.

The senior staff have increased their capacity to provide food to more citizens, more involvement with the elderly, and more opportunities for those that have lost their jobs. NKADD continues to provide elected officials opportunities and resources to move our region forward while keeping us informed on policy changes related to the pandemic.

NKADD's staff are both talented and professional, and I look forward to working with them as we find new opportunities to serve our citizens. I feel privileged to be a part of such a forward-thinking, problem-solving board and I look forward to our work this coming year.



Rick Skinner
Board Chair

BOONE COUNTY

Judge Gary Moore*
Laura Pleiman, Alternate
Mayor Gabe Brown, City of Walton
Mayor Diane Ewing Whalen, City of
Florence*
Lewis Diaz
Pam Goetting
Pat Raverty
Lisa Wilson-Plajer, Member at Large

CAMPBELL COUNTY

Judge Steven Pendery*
Matt Elberfeld, Treasurer*
Mayor Jim Hamberg, City of Southgate
Brandi Barton, Alternate
Mayor Jerry Peluso, City of Newport
Amy Able, Alternate
Joe Cottingham
Tom Lampe

CARROLL COUNTY

Judge Harold “Shorty” Tomlinson*
Mayor Robb Adams, City of Carrollton

GALLATIN COUNTY

Judge Ryan Morris*
Mayor Charles French, City of Warsaw
George Zubaty

GRANT COUNTY

Judge Chuck Dills*
Mayor Rick Skinner, City of Williamstown,
Chair*
Jamie Baker

KENTON COUNTY

Judge Kris Knochelmann, First Vice Chair*
Joe Shriver, Alternate
Mayor Joe Meyer, City of Covington*
Mayor Paul Meier, City of Crestview Hills
Bill Dorsey, Alternate
Mayor Chris Reinersman, City of
Independence
Chris Moriconi, Alternate
Mayor Jessica Fette, City of Erlanger
Matt Kremer, Alternate
Billie Bradford
Pat Dressman
Amy Heeger
Jordan Huizenga
Willie Schadler

OWEN COUNTY

Judge Casey Ellis, Second Vice-Chair*
Mayor Adam Gaines, City of Owenton*
Todd Spurgeon

PENDLETON COUNTY

Judge David Fields*
Mayor Ron Stinson, City of Falmouth
Susan Maier*

**FINANCE AND ADMINISTRATION
COMMITTEE**

Rick Skinner
Kris Knochelmann
Casey Ellis
Matt Elberfeld
Lisa Wilson-Plajer

* Executive Committee member



Providing NKY a Quality Workforce Through Collaboration

The NKADD Workforce division connects employers and qualified job seekers; supporting a strong economy for the Northern Kentucky region. NKADD Workforce staff operate Employment Connections (EC) which connect recipients of public benefits with training and work experience on a



Workforce Investment Board

path toward financial self-sufficiency and collaborates with partner organizations to provide Jobs Plus services to City Heights residents. The Workforce division team members also support the Northern Kentucky Workforce Investment Board (NKWIB) and its work, setting regional training and funding policy under the Workforce Innovation and Opportunity Act (WIOA). Under WIOA, Workforce staff oversee

programs for low-income adults, dislocated adult workers and youth/young adult through the Kentucky Career Center (KCC) network by providing leadership, direction and monitoring of our subcontractor for direct services and Career Center operator, Brighton Center.

In 2019, the Northern Kentucky Career Center network expanded from 7 to 13 workforce partnering organizations, including: Kentucky Adult Education/ SkillsU, Brighton Center, Cabinet for Health and Family Services, Career Development Office, Council of Three Rivers, Gateway Community and Technical College, Goodwill Industries, Job Corps, Kenton County Public Library, NKY Community Action Commission, NKY Area Development District (NKADD), Office of Vocational Rehabilitation, and Transit Authority of NKY (TANK).

New Leadership at the Northern Kentucky Workforce Investment Board

Last year was a time of transition for the Workforce division when Tara Johnson-Noem was named the Director, Workforce Investment Board and Associate Director -Workforce of NKADD, in advance of Barbara Stewart's retirement in December 2019. Ms. Johnson-Noem has more than 15 years experience working with policy makers in community, economic and workforce development roles at respected regional organizations such as NKADD, Northern Kentucky Tri-ED, Vision 2015 and The Catalytic Fund. Most recently prior to joining the WIB and NKADD, she served as Director of Government Relations for United Way of Greater Cincinnati, overseeing local, state and federal public policy advocacy in Kentucky and Ohio. Tara is a graduate of Centre College and earned a Masters of Community Planning from University of Cincinnati. She lives in Fort Mitchell with her husband and three children.



*Tara Johnson-Noem
NKWIB Director*

Employment Connections

Employment Connections (EC) provides services that allow a seamless transition from public assistance to employment for recipients of the Kentucky Transitional Assistance Program (KTAP) and SNAP Employment & Training Program. Participants receive job training services and assistance with employment. Employment Connections serves Boone, Bourbon, Campbell, Carroll, Gallatin, Grant, Harrison, Kenton, Nicholas, Owen, Pendleton and Scott counties.



EC assists clients in attaining their highest potential through maintaining meaningful employment, which ultimately helps them achieve economic self-sufficiency. Clients meet their goals through monthly Job Readiness classes (JRA) as well as mandated community service participation. Participating in community service teaches clients needed skills such as workplace attendance, following a work schedule and appropriate workplace behavior while addressing barriers to employment.

Another aspect of the program is the Wage Subsidy Program, which is an incentive program that reimburses employers 75% of the client's wages for four months and 50% for two months, which can lead to regular unsubsidized employment. In 2019, 100% of the clients who completed the six-month Wage Subsidy period were offered regular unsubsidized employment with their placement employers.

In the past year, EC received 433 KTAP client referrals along with 567 SNAP E&T referrals. Client referrals participate in a combination of mandated or voluntary community service, work experience, or JRA classes. EC assessed 385 clients and placed 360 for entry into community service, work experience and JRA classes. Voluntary clients often choose to attain a job or attend school, electing to skip work readiness activities. With Employment Connections staff assistance, 125 clients gained unsubsidized/subsidized employment.

Employment Connections is funded by the Cabinet for Health and Family Services, an Equal Opportunity Employer.

City Futures, a Jobs Plus Initiative

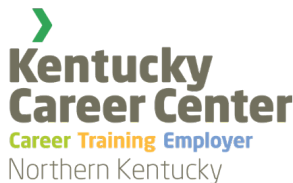
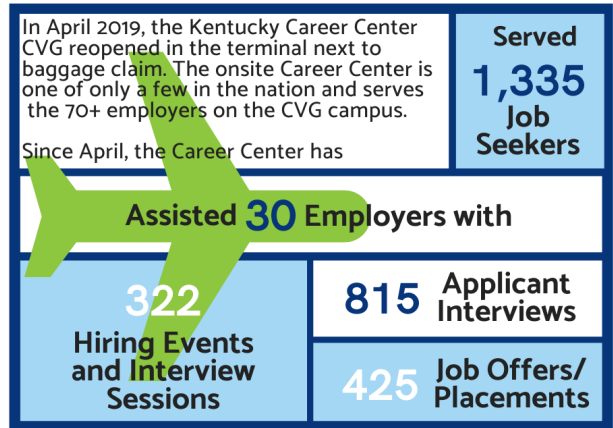
City Futures, a Jobs Plus initiative, is the largest single federal social service grant ever awarded to the Housing Authority of Covington. The Northern Kentucky Area Development District is honored to be a part of the program in collaboration with Brighton Center, Inc. Located in the City Heights community, the core components of City Futures consists of employment and training, community supports for work and financial incentives. In 2019, staff enrolled 206 residents into the program and 166 of those residents met one-on-one with a career coach. After meeting with a career coach, the following successful transitions were made (with some participants potentially achieving results in multiple categories):



- 41 residents enrolled into Employment Readiness programs.
- 32 residents enrolled in a job training or certification program.
- 15 residents earned an industry and/or state recognized credential.
- 50 residents found employment.
- 16 residents moved from part-time to full-time employment resulting in a higher average earning from \$5,600/year to \$14,000/year.

2019 Workforce Highlights | Kentucky Career Center

KCC – CVG | In April 2019, a Kentucky Career Center location reopened at the Cincinnati, Northern Kentucky International Airport (CVG). The first of its kind in the country at the time, the CVG Career Center location remains one of only two American Career Centers in the U.S. to be located at an international airport. In 2019, the CVG location served more than 70 employers and 13,000 badged employees. It has the highest employer satisfaction rate of all the Northern Kentucky career centers.



Labor Market Information Resource | A new interactive tool was launched on the Northern Kentucky Career Center website in 2019 for those seeking a deeper understanding of local high-demand sectors, as well as the top occupations, employers and wages in each of those sectors.
<https://nkcareercenter.org/lmi/>

Kentucky Essential Skills Certificate | The NKWIB and the Kentucky Career Center – Covington location achieved more Kentucky Essential Skills certifications in 2019 than any other workforce development area in the state.

2019 Workforce Highlights | Youth and Young Adult

The WIOA youth and young adult program provides in-school and opportunity youth (youth ages 16 – 24 with no connection to education or employment) with services to assist them in entering the workforce at a self-sufficient wage. The program provides 14 basic elements connected to enhancing skills, education and training, as well as the option for a paid work experience with local in-demand industry employers. The focus for these young adults are workshops featuring resume and cover letter writing, financial literacy, basic workforce skills and social interaction. Youth Talent Development Specialists presented workshops in 14 high school senior English classes during FY19 and assisted 20 individuals with tuition assistance. In total, the Youth Talent Development Specialists served 1,924 youth. The Youth Talent Development team also hosted 5 Career Fairs serving 84 employers throughout our 8 county area.



A Youth Talent Development Specialist speaks at Walton Verona High School's Apply Day

Connect with us online @ [NKCareerCenter.org](https://nkcareercenter.org)

2019 Workforce Innovation Awards

The Northern Kentucky Workforce Investment Board (NKWIB) hosted the 8th Annual Workforce Innovation Awards ceremony at Gardens of Park Hills. The Workforce Innovation Awards recognizes those who made an impact on Northern Kentucky's workforce talent and development efforts as well as individuals who have successfully moved forward on their career pathway and employment goals. Nominations were solicited from the Kentucky Career Center, NKWIB, local businesses and community partners. NKWIB would like to thank our 2019 WIOA Innovation Awards sponsors: CVG, Cummins Filtration, Mubea, Alpha + Beta, NKY Tri-ED, and IBEW Local 212. Honored during the ceremony were:



Dana Dobbs-NKWIB Chair, Jamie Johnson-Dorman Products and Barbara Stewart, NKWIB Director



Dana Dobbs-NKWIB Chair, Mindy Puckett-KCC and Barbara Stewart, NKWIB Director

- Jamie Johnson, Dorman Products - Outstanding Workforce Collaboration Award - Business Partner
- Natalie Ruppert, Kenton County Public Library - Outstanding Workforce Collaboration Award - Non-profit/Community Partner
- Russell Manning - Outstanding Workforce Alumnus of the Year - Adult/Dislocated Worker
- Willie Sharp - Outstanding Workforce Alumnus of the Year - Youth/Young Adult
- Joshua Buckley - Outstanding Career Center Alumnus of the Year
- Mindy Puckett, Kentucky Career Center - Outstanding Workforce Employee of the Year



Key Performance Indicators 2019

Connected **24,781** Job Seekers to Employers



Provided **8,151** outreach services to Employers

1,882 onsite interviews conducted

1,282 Employer Reported Job Placements/Attainments



725 Employers received outreach services

540 Received Youth Talent Development Services



Held **565** Onsite Hiring Events

Covington
(859) 292-6666

Carrollton
(502) 662-0319

CVG Airport Career Center
(859) 767-6206

Florence
(859) 371-8400

Williamstown
(859) 428-7519

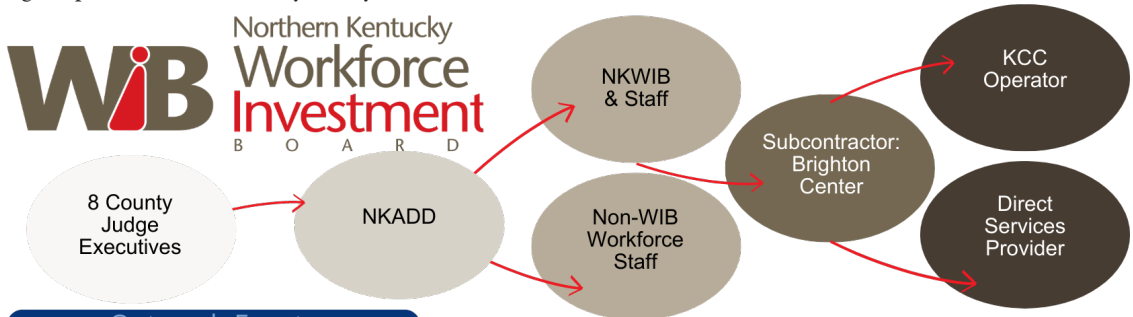
Connect with us online @ NKCareerCenter.org

NKADD | Workforce | 2020 Annual Report

NKADD Workforce Division team members started calendar year 2020 off strong. Performance indicators for the fiscal year (July 1 - June 30) were above goals and programs were running smoothly. When the global pandemic came to Kentucky and things began to shut down in mid-March, the majority of the team reflected a hope to maintain in-person services and in-office operations so they could continue to serve our clients in these trying times, but it was quickly clear new ways of connecting would be required. NKADD Workforce staff and all local partners quickly pivoted to provide client services in new ways: by phone, email, and with new virtual services via Zoom conferencing and Facebook Live.

NKWIB staff served as a liaison with the Kentucky Cabinet for Education and Workforce Development and later with the Kentucky Labor Cabinet as well on issues related to Kentucky Career Center (KCC) operations and communications. We worked closely with our KCC subcontractor, Brighton Center, to develop and disseminate resources for clients. In the following pages, we are pleased to share new virtual services that have been created and which we anticipate continuing well past the pandemic.

As the Workforce Division staff continue to set policy, provide technical assistance and oversee monitoring for the Kentucky Career Center, we aim to serve all of the individuals and employers that have been negatively impacted by the economic fallout from pandemic-related shutdowns. This year has given the Workforce Division an opportunity to see the value in leveraging resources across our multiple programs and funding streams. For example, we are grateful to members of the Employment Connections team who on multiple occasions were willing to help with efforts at the Kentucky Career Center. These collaborations have set the stage for a more holistic look at all of our programs as the region positions for recovery next year.



Outreach Events

NKWIB Partner for Success - Feb 12
NKY Forum - May 9
NKWIB Partner for Success - May 13
NKY Chamber Eggs & Issues - July 21
NKWIB Partner for Success - Aug 12
Channel 9 Interview - Oct 30
Campbell Co. Mayors Group - Nov 18
NKWIB Partner for Success - Dec 2

Community Engagement | With workforce development at the forefront of conversations about the economic recovery, it has been critical to stay engaged with local stakeholders. We are working to grow relationships with economic development partners to make crucial connections for employers. NKWIB staff have convened and served on a number of local panels and facilitated forums designed to increase awareness of available workforce development programming.

2020 Workforce Highlights | Kentucky Career Center

Employer Resource Guide | Working with the Workforce Partner Roundtable, the NKWIB and the Kentucky Career Center developed a new interactive tool to help employers access the latest workforce resources. Information on candidate recruitment, employee retention, funding and incentives can be found in the Guide. The partners include regional educational institutions, state agencies, and local non-profits and service providers. Visit the online data at nkcareercenter.org/erg to explore the resources.

COVID-19 Response | Committed providing career services during the pandemic, the NKWIB, the Kentucky Career Center and partners reimaged how they communicated and administered services. To handle the increased volume of inquiries, the KCC created a dedicated career coach email and website



chat feature. Informational webinars, virtual job fairs, drive-thru hiring events, and weekly Facebook Live events were developed to address local employers' questions and connect to Job Seekers. In addition to weekly employer spotlights, webinar topics included Hiring Best Practices and Social Distancing, Mass E-File and Kentucky Career Center COVID-19 Rapid Response.

Three virtual job fairs focused on opportunities for Veterans and the Healthcare and Advanced Manufacturing sectors. Zoom workshops, virtual orientations, online job portal, and Facebook Live Career Coaching sessions helped Job Seekers explore employment opportunities. The Elevator Pitch Power Hour and Job Search Success workshops were re-envisioned into virtual workshops. The KCC's 47 Facebook Live Career Coaching Sessions and Employer Spotlights have been viewed more than 35,000 times since April.

National Dislocated Worker Grant | In response to the global pandemic, the Commonwealth of Kentucky applied for funds from the National Dislocated Worker grant (NDWG). Local areas each applied for a portion of Kentucky's \$6 million, with NKWIB receiving \$789,182. The NKWIB entered into partnerships with eight local nonprofits to fund the creation of temporary jobs in the areas of health, safety, sanitation and humanitarian assistance. These positions allow individuals who have been laid off due to COVID-19 to have a bridge to reemployment during a challenging economic period. The award also included more than \$60,000 in training funds.

New Year, New Career Job Fair



In January, 288 Job Seekers, 70 Employers and 15 Community Partners participated in a record breaking New Year, New Career Job Fair.

Connect with us online @ NKCareerCenter.org

Rural Services | The NKWIB and the KCC staff worked to increase services in our rural communities through strong partnerships in the community. Employers collaborated with the rural Talent Development Specialists to host hiring events, virtual webinars and connect with job seekers. They worked with job seekers to reduce barriers to employment and provide career services. The Williamstown Career Center co-located this year with Northern Kentucky University and SkillsU to provide customers with additional services. The Carrollton Career Center collaborated with employers to showcase needed workforce skills and fill open positions.

ATC Career Expo



In partnership with the Carroll County Area Technology Center, KCC staff hosted the inaugural ATC Career Expo in January. The Expo connected 16 employers with 420 job seekers.

Workforce Highlights | Employment Connections

Employment Connections (EC) provides services that allow a seamless transition from public assistance to employment for the Kentucky Transitional Assistance Program (KTAP) and SNAP Employment & Training program. Participants receive job training services and assistance with employment. Employment Connections serves Boone, Bourbon, Campbell, Carroll, Gallatin, Grant, Harrison, Kenton, Nicholas, Owen, Pendleton and Scott counties.

EC helps clients attain their highest potential through meaningful employment, assistance in maintaining employment and achieving economic self-sufficiency. This is accomplished through a monthly Job Readiness class (JRA) as well as mandated community service participation, which provides needed skills such as workplace attendance, following a work schedule, and appropriate workplace behavior while addressing barriers to employment. Another aspect of the program is the Wage Subsidy Program, an incentive program that reimburses employers 75% of the client's wages for four months and 50% for two months, leading to regular unsubsidized employment.



Although clients were given an exemption from participation due to COVID 19, EC has received 287 client referrals for KTAP and 900 for SNAP E&T for mandated or voluntary community service, work experience, and/or JRA class. EC assessed 344 clients for entry into community service, work experience, and JRA class. Voluntary clients often choose to attain a job or attend school, electing to skip work readiness activities. With Employment Connections staff assistance, 103 clients gained unsubsidized/subsidized employment or participated in JRA.

Employment Connections Success Story

Taylor has been in her wage subsidy position for the past three months, and already she has received two promotions. Taylor is now an Assistant Manager at the store and has increased her hourly pay by \$3.50! Her supervisor reports Taylor is a great contributor, stating that "she is working so hard." Taylor is excited about her future.

One hundred percent of the clients who completed the six-month Wage Subsidy period gained regular unsubsidized employment with their employers.

Employment Connections is funded by the Cabinet for Health and Family Services, an Equal Opportunity Employer.

2020 Workforce Innovation Awards

The Northern Kentucky Workforce Investment Board (NKWIB) hosted the 9th Annual Workforce Innovation Awards ceremony virtually this year. The Facebook Live event has been viewed more than 470 times since airing. The Workforce Innovation Awards recognize those who made an impact on Northern Kentucky's workforce talent and development efforts as well as individuals who have successfully moved forward on their career pathway and employment goals. Serving as the Keynote Speaker, Lee Crume - President & CEO of Northern Kentucky Tri-ED, highlighted how workforce development connects to economic development and the region's growth. Nominations were solicited from the Kentucky Career Center, NKWIB, local businesses and community partners. Honored during the ceremony were:



*Connie Schnell,
Regional Manager,
CDO - Outstanding
Workforce Employee of
the Year*



*Talia Frye, Workforce
Development Director,
Brighton Center -
Outstanding Workforce
Employee of the Year*



*Kelsie Guenther -
Outstanding Workforce
Alumnus of the Year -
Adult/Dislocated
Worker*



*Megan March -
Outstanding Workforce
Alumnus of the Year -
Youth/Young Adult*



*Andrew Aiello, General
Manager, Transit
Authority of Northern
Kentucky - Outstanding
Workforce Collaboration
Award*



Key Performance Indicators 2020

418 Received Youth
Talent Development Services

Connected with **1,026**
NKY Employers

Provided **5,959** outreach
services to Employers

Held **519** Hiring
Events and Job Fairs



23,298 Job Seekers
received Basic Career Services

1,579 Employer Reported
Job Placements/Attainments

Covington
(859) 292-6666

Carrollton
(502) 662-0319

CVG Career Center
(859) 767-6206

Florence
(859) 371-8400

Williamstown
(859) 428-7519

Connect with us online @ [NKCareerCenter.org](https://www.nkccareercenter.org)

2019 Year in Review

The acronym “WOTY” is something I did not know until recently. It actually stands for: word or words of the year. This is a German Tradition that began in 1971, and it was originally determined by a vote of independent linguists. This has evolved in recent years and organizations announce Words of the year for a variety of purposes.

No, I did not announce these words at the beginning of 2019, however, looking back, the two words that stand out are Transition and Resourcefulness.

Transition is one of those words that can sometimes be a little bit scary for people, but it really does bring about positive change. We are in a constant state of transition in our division. There are many moving parts, and that always keeps life exciting. We had a chain effect of transition with the retirement of one of our most beloved staff, Dee Neary.

Dee effectively ran the National Family Caregiver Support Program for almost 10 years. In 2019, she decided that retirement was calling her name and that led to a chain effect within our department. When Dee left, we happily promoted Heather Hopton (who served as a Long-Term Care Ombudsman) into the role of Family Caregiver Program Manager. In the last six months, Heather has taken off with the program and her enthusiasm has landed new ideas, partnerships, and initiatives. Stay tuned as Heather plans to take this program in interesting new directions.



Stacy Phillips and Bethany Breckel accepted the Elder Abuse Awareness Initiative Award on behalf of EMA in April 2020.

Heather’s vacancy in the Ombudsman Program sparked some internal desire, and Paula Wigger, who served as an ADRC Resource Specialist, was named as our new Long-Term Care Ombudsman. Paula was already integrated into the program and certified as an ombudsman, as she has a deep personal interest in helping residents of Nursing Facilities. What a perfect fit for Paula, and now she gets to pursue her passion every day.

We have seen these transitions as a very positive thing in our department. We had more transition in our Medicaid Waiver Department. Most of this transition was relative to staff making the decision to stay home and be with their young families. Never an easy decision, but one that is so very important for many. During this transition, we have had to hire and train new staff, and we are so thrilled that a former staff member transitioned back to the department and a staff member from another department

who was doing some cross training, also made the transition.

Looking back, it was a wild ride at times, however, we made it through, and we are in a good place. As we look toward 2020, we are ready for more changes, not so much regarding manpower, but within some of our programs, and we are ready to take on the challenge.

The word Resourcefulness makes me smile. We are a non-profit, and by nature, we do not have a money tree. We want to be able to take care of the clients that we serve in the best way possible. That does not only include the services that we provide, but in other ways to fill in the gaps. The reality is that many of the people that we serve are

low-income and need more than what we can provide through our programs and services. Our Homecare Case Management Department is a great example of how resourcefulness is a continued theme in our division. In 2019, they began a partnership with St. Charles Foundation. The Foundation is a part of the St. Charles Community, and they have helped so many of the people that we serve. Whether it is food or medical equipment, or some other need, the foundation has come to the rescue time after time. That is just our newest partnership. We have many others that help.

The other great thing that has happened this year in the area of resourcefulness is that we have worked across divisions to get food donations out to the clients that we serve. Our Public Administration division operates the commodities program, and often they will get word that they have a food donation available. It could be meat or fruit or milk. These are items that are expensive and not readily accessible for someone on a limited budget. All they have to do is say the word and our Case Management Department will stop everything to gather and distribute the donations.

I am so proud of our team and the great work that they do every single day. I hope that this information gives you a little picture of their dedication and their resourcefulness. They bring so much to our communities, and I can't wait to see what 2020 is going to bring.

Anne G Wildman
Associate Director-Human Services



Each year, NKADD works with Home Instead Senior Care for the "Be A Santa to a Senior" project, which provides gifts for the region's elderly population.

Senior Center and Nutrition Site Services

Funding and technical assistance is provided to our region's senior centers and nutrition sites. Senior Centers serve as a gathering place for services and activities including education, health promotion, information and assistance, outreach, and congregate meals. Transportation is provided through some of the rural senior centers.

Nutrition sites serve as a gathering place in senior housing communities. They offer an opportunity to meet new or old friends and socialize while having a nutritious meal. Services such as nutrition education, information and assistance and outreach are available as well.

Telephone Reassurance is an ongoing service offered to senior adults who live in the community and are interested in a weekly or monthly phone call. The contact helps bridge the gap for senior adults who may be on a waiting list and/or are feeling isolated.

In FY19, senior centers continued to see growth in evidenced based health programs to promote overall healthy aging.

Carroll, Owen, Pendleton and Gallatin County Centers continue to be operated by their respective Fiscal Courts. Florence and Walton Senior Centers continue to be operated by R.C Durr YMCA, which also operates its own center. Elsmere and Williamstown Senior Centers are operated by their respective City Administrations.

Wesley Community Services operates nutrition sites located in Campbell and Kenton counties. The Ludlow Community Center operates a nutrition site.

Wesley Community Services provides congregate meals to senior centers and nutrition sites in Boone, Campbell, Kenton and Grant counties. The Owenton Center provides congregate meals to the Owen County Senior Center. The Carroll County Detention Center provides congregate meals to both Carroll and Gallatin County Senior Centers.



Homecare Case Manager Heather Forschbach gathered donations for our clients.



Long-term Care Ombudsman Bethany Breckel plays a game with residents at Colonial Gardens assisted living facility in Spring 2019.

2019 Data



ADRC
Total Calls
7,808

Waiver Referrals 505

In-Home Service Referrals 279

National Family Caregiver Support Program Referrals 19

Individuals Served



Short Term Meal Program
71



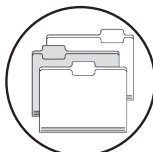
National Family Caregiver Support Program
200



Personal Care Attendant Program
47



Medicaid Waiver Programs
559



Case Management
737



Senior Centers
2,749



Legal Services
151

2020 Year in Review

Fiscal Year 20 was one for the record books. Not only did we end the year setting records with services provided (ADRC calls and Meals Served would be two great examples), but we never thought that the year would end on such a chaotic note.

Things started out pretty much business as usual in July of 2020. We were busy closing out the previous fiscal year, and then in August we were able to celebrate our 25th annual Senior Expo. Expo is a big deal for our division, as it is an event that we put on for the community, with the help of sponsorships, and the premise behind the event is to have a day of information sharing and entertainment for Northern Kentucky's older adults. Our 25th was a great success, and once again we were proud of the work that we did.

The summer quickly faded into fall, and we found ourselves plugging at our work, and preparing for some of our fall events. A highlight was in November of 2019, we celebrated National Family Caregiver month in our traditional form and fashion. We are grateful to be able to have a day where caregivers can have a break and enjoy a nice meal, listen to a great speaker, and win some great prizes! We are grateful for all of those who help put this together.

Before we knew it, winter was here, and we were working on the Be a Santa to a Senior Project in December and the Winter Senior games in January. Winter did not seem so bad this year. No major snowfalls and we kept

moving forward with all our projects that we were working on and programs we were enhancing.

Little did we know that in March of 2020, our world would come to an abrupt halt. Although like many others, we were left feeling like we did not know what hit us, we rose to the challenge and adapted to our new work style quickly. Many transitioned to telecommuting. Although this presented initial challenges, I am proud to say that we are doing well, and we are so very fortunate to have the technology to keep up the pace with this.

We are providing more services than ever before, as we were provided unprecedented funding through the Cares Act. The number of meals that we serve each week is more than double of what we did a year ago. We are breaking records in our Aging and Disability Resource Center, taking more calls and doing more screenings than we every have.

Our staff have jumped in and volunteered wherever they were needed. They have unloaded boxes of food, delivered meals to congregate sites, and delivered food to individuals and families in need. They have gone above and beyond in this difficult and challenging time, and I could not be prouder of them. Although Fiscal Year 20 ended with the pandemic in full swing, and a lot of uncertainty, I am certain of this: "Tough Times don't last, Tough People do!" I am grateful to be surrounded by tough, caring, compassionate, and hardworking staff! A blessing amid the chaos!

Anne G Wildman
Associate Director-Human Services

Aging & Disability Resource Center (ADRC)

Trained ADRC staff members help anyone seeking information about services and supports for the aging and disabled populations, including comprehensive screening and assistance for all Medicaid Waiver Programs.

Resource counselors help individuals identify needs and provide information on available community-wide support options for adults over 60 and individuals with disabilities (of any age) and/or their caregivers.

ADRC staff specifically provide screening for programs administered through the Area Agency on Aging and Independent Living, that require case management services.

In FY20, The ADRC handled more than 9,200 calls. Another area that the ADRC continues to expand upon is community outreach. In FY20, the ADRC continues to increase its presence in the community by increasing participation in community events and increasing its exposure to community collaborations. ADRC staff are active in many community groups, and they participate in many community events. Although Covid-19 cancelled many in person events, staff did participate in meetings and activities that were online and will continue to do so in the next fiscal year.

The ADRC continues to seek partnerships with outside organizations, and many of the referrals that our staff handle in the ADRC are directly related to our exposure in the community.

Family Caregiver Support Program

The National Family Caregiver Support program continues to provide supportive services for family caregivers in the region.

The core services that are provided include:

information/referral and assistance, respite, outreach, and education opportunities.

These services support individuals who are providing full-time caregiving responsibilities for older adults over the age of 60.

November is National Family Caregiver Month, and each year we celebrate with an annual training and appreciation event. The November 2019 training focused on Music, Art, and Creative Expression as a way of stress reduction for caregivers. We were fortunate to have Wendy Grab, Social Work Professor from Wilmington College to present on this subject. We continue to look for new and innovative ways to serve our family caregiver population. In FY20, we served 76 individuals.



The Homecare Case Management Division accepts donations, and maintains a collection of needed items for aging adults in the community to become more independent.

Long-Term Care Ombudsman Program

The Long-Term Care Ombudsman Program offers support to residents of nursing homes, personal care homes, and family care homes, as well as their family and friends. The Area Agency on Aging and Independent Living has a District Long-Term Care Ombudsman, as well as one full-time Long-Term Care Ombudsman who work to resolve issues and concerns of residents. Additionally, there are several volunteers who are trained and certified to assist with the program.

They visit the facilities and work with residents and their family members. Our staff Ombudsmen, along with a host of certified volunteers, enable us to run the program efficiently and serve more than 2900 individuals who reside in the facilities within our district. At the end of FY20, the state mandated that the Ombudsman staff were no longer allowed to visit facilities due to the Covid-19 pandemic and all outside visitation stopped. Ombudsman staff continue to work with residents, their families, and Nursing Facility Staff over the phone and virtually when possible.



Chair Volleyball was one of the activities demonstrated for visitors to the 2019 Senior Expo.

Comprehensive Case Management for Older Adults

Comprehensive Case Management services are provided for at-risk older adults 60 years of age and older and are designed to enable them to remain independent in their own homes.

Case Managers provide initial and ongoing assessment/reassessment, monthly case management services, which includes coordinating personal care, homemaking, home-delivered meals, respite care, transportation, chore and home repair services, as well as provide community referrals as needs are identified.

Each case manager is certified as a State Health Insurance Program (SHIP) counselor which enhances their relationships with community partners as they work together to meet consumers' needs that cannot be met with in-home services. These services are funded by the Administration on Aging, State General funds, the Berning Foundation, and Campbell and Kenton County Fiscal Courts.

Northern Kentucky Senior Expo

The 25th Northern Kentucky Senior Expo was held at Newport on the Levee in August of 2019.

Service information, health screenings, door prizes, giveaways and live entertainment were featured at this communitywide event. Musical entertainment was provided by Don Fangman and we brought back the very popular photo booth provided by Waltz Photography. Over 80 exhibitors attended the event this year to distribute information regarding resources and services available in the Northern Kentucky region.



Area seniors won a variety of donated prizes at the 2019 Senior Expo at Newport on the Levee.

Senior Center Services

Funding and technical assistance is provided to our region's senior centers and nutrition sites. Centers serve as a gathering place for services and activities, including education, health promotion, information, outreach, and congregate meals.

Telephone Reassurance is an ongoing service offered to senior adults who live in the community and are interested in a weekly or monthly phone call. The contact helps bridge the gap for seniors who may be on a waiting list and/or are feeling isolated. Evidenced-based health promotion programs can also be found on a regular basis, promoting healthy aging.

In FY20, we continued to see growth in our centers, however, at the end of the fiscal year,

the centers had to be shut down due to the Covid-19 Pandemic. Many of the centers have developed virtual opportunities, and meals are being delivered or picked up by congregate meal participants.

Carroll, Owen, Pendleton, and Gallatin County Centers continue to be operated by their respective county Fiscal Courts. Florence Senior Center and Walton Senior Center continue to be operated by R.C. Durr YMCA, which also runs its own center. Elsmere Senior Center and Williamstown Senior Centers are now run by their respective cities.

Medicaid Waiver Case Management & Participant Directed Services

NKADD's Medicaid Waiver department offers Case Management and the facilitation of Participant Directed Services (PDS). Case Managers (Service Advisors) assist individuals in developing a person-centered care plan to meet client needs so that they can remain in their living in their homes. Services are geared towards in-home support and community integration.

The PDS option allows individuals to directly hire service providers and direct the course of their care; these employees report directly to the individual or the individual's designee. This option opens opportunity for individuals to create a unique, person-centered service delivery experience.

Individuals can also elect to receive support from other provider agencies to blend services to meet their needs.

During FY20, we began the implementation of Electronic Timesheets and Direct Deposit for the employees of Participant Directed Services. This has been a project a few years in the making, and implementation has extended



Jackie Kaffenberger celebrated her hole-in-one at the putt-putt game during the 2019 Winter Senior Games in Fort Thomas.

into FY21. New software has allowed for the submission of electronic timesheets and great efficiencies in our system. We are confident that this system will help us to maximize the effectiveness of our waiver programs.

Other Programs

State Health Insurance Program (SHIP):

This program provides benefits counseling for Medicare, Medicaid, and private insurances at no cost. NKADD administers this program and services are provided by Legal Aid of the Bluegrass staff, as well as a host of volunteers. Many NKADD staff who work directly with older adults are trained volunteers and can provide direct assistance to the individuals that they serve.

Elder Abuse: The Elder Maltreatment Alliance (EMA) is our local elder abuse coordinating council. This is a collaborative group of community partners who meet monthly to fight elder abuse through education, intervention, and advocacy. The group is staffed and coordinated through NKADD and they have many ongoing projects to maintain an active voice in our community.

Personal Care Attendant Program:

NKADD contracts with the Center for Independent Living Options to administer the Personal Care Attendant Program. This program provides services to adults who have permanent, temporary, or recurring functional loss of two or more limbs. Services allow the individual the ability to manage his/her care while maintaining independence.

Short-Term Meal Program: Through a partnership with St. Elizabeth Healthcare and Wesley Community Services, this program provides a one-time 14-day supply of meals for older adults who have recently been discharged from the hospital and are at high risk for hospital readmission.

Legal Assistance: Legal Aid of the Bluegrass provides a variety of legal services at free or reduced cost to older adults in our region.

2020 Data**Individuals Served**

ADRC
Total Calls
9,211

Waiver Referrals 230

In-Home Service Referrals 388

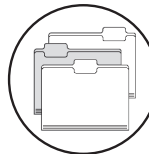
**National Family
Caregiver Support
Program Referrals 24**



**Nutrition
Program
1,444**



**Legal
Services
342**



**Case
Management
739**



**Senior
Centers
2,545**



**National Family
Caregiver Support
Program
76**



**Medicaid Waiver
Programs
469**



**Personal Care
Attendant
Program
44**



*Anne Wildman and Stacy Phillips present the
Shining Star Award to Margie Volpenhein of
St. Charles Communities in December 2019.*



The Kentucky Transportation Cabinet announced discretionary road funding for projects in Owenton and Owen County in fall 2019.

Infrastructure Projects Funded

NKADD staff secured federal grants for over \$3 million of water and wastewater infrastructure projects in the region.

Over \$2.5M in USDA Rural Development (RD) and HUD Community Development Block Grant (CDBG) funds were secured for total estimated project cost of \$ 3,213,310 to correct persistent and ongoing severe sewer and water system deficiencies in the City of Falmouth.

The project proposal includes three primary elements:

- Repainting a 250,000-gallon water tank (Scholl's Tank) located two miles south of Falmouth on U.S. 27.
- Rehabilitating a main pump station at KY 22 and 2nd street in Falmouth.
- Constructing a 2 million gallon detention basin at the WWTP.

The funding package for this project includes:

RD Loan:	\$ 1,000,000
RD Grant:	\$ 563,310
CDBG Grant:	\$ 1,000,000

In Owen County, NKADD staff secured \$102,000 in CDBG-Self Help funds in order to construct wastewater collection lines to serve residents on Obbie Cook Road.

Public Safety Projects Funded

With the assistance of NKADD staff, the City of Owenton was awarded \$125,000 by the Department of Justice's COPS Hiring Program (CHP) to add a police officer to its police force.

Pendleton County was awarded a \$220,000 Homeland Security Grant for the Police Simulcast Radio System Project, to replace its existing non-compliant repeater system with a P-25 compliant simulcast system to meet current operational standards.

Economic Development Programs Expanded

In response to the Coronavirus Pandemic, NKADD was awarded \$392,000, in cooperation with the Kentucky Department for Local Government and the 14 other Area Development District, by the Economic Development Administration (EDA) to conduct economic resiliency planning and projects in the region.

In addition, NKADD was awarded \$550,000 to expand the existing Revolving Loan Fund (RLF) to assist small businesses in response to the pandemic.

Brownfield Program Continued

NKADD received a \$300,000 grant from the Environmental Protection Agency (EPA) to continue the regional brownfield initiative. The funds will be used to conduct Phase I and Phase II environmental assessments on brownfield sites throughout the region.



In the winter of 2019/2020, NKADD staff assisted the Crescent Springs-Villa Hills Fire Authority with a building assessment project to evaluate their current facility..





Elected officials, volunteers, National Guard soldiers, and NKADD staff worked throughout the pandemic to distribute commodities in our region.



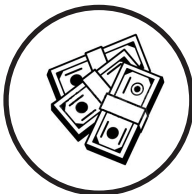
2020 Data



**1,961,470
pounds of food
distributed**



**Grants
and Loans
\$2,300,547**



**Leveraged
Dollars
\$4,117,352**



**Total
Investment
\$6,417,899**



**Jobs Created/
Retained
80**



NKADD received a Community Partnership recognition award at the Licking Valley Cluster of the Girl Scouts of Kentucky's Wilderness Road Council's Annual Meeting in February 2019. NKADD was recognized as a valuable community partner for allowing the use of conference room space for Girl Scout events.

Projects**Regional Initiatives**

NKY Public Entities Joint Health
Insurance Pool
NKY Regional Ethics Authority
NKY Heroin Hotline
NKY Revolving Loan Fund
Animal Shelter/Cat Spay/Neuter Grant
Program
Brownfield Revolving Loan Fund
NKY Public Transit Program
NKY Senior Expo
NKY Senior Games

Grants

Falmouth Water and Sewer Project
Kenton County/Transitions Recovery
Center CDBG
Owenton COPS Grant
Obbie Cook Road Sewer CDBG
Pendleton County Police Simulcast
Radio Homeland Security Grant
Regional Hazard Mitigation Plan
Pre-Disaster Mitigation Grant

Technical Assistance

Budget Assistance
Crescent Springs-Valla Hills Fire
Department Building Study
Dayton Comprehensive Plan Update
NKCCMA Compensation and
Benefits Survey
Tax Rate Calculations for
Cities/Special Districts
Boone County Conservation District
Personnel Policy Updates
Gallatin County Revenue Study

Business Services

Small Business Loans
Circus Mojo
Parlor
Melissa's Soup Kitchen Food Truck
Davon Auto
Biggby Hebron
Ed-Mar Farms
Herzong Jewelers

Staffing of Regional Associations

Municipal Government League of NKY
NKY City/County Management
Association
NKY Municipal Clerks' Association
American Public Works Association,
NKY Branch
NKY Regional Ethics Authority
Rural Transportation Planning Council
Water/Wastewater Management
Planning Council

Mission

The Northern Kentucky Office of Drug Control Policy, NKYODCP, assists with the development of substance use policy initiatives, coordinates regional efforts at the direction of its Board, and provides advisory services to the Fiscal Courts of Boone, Campbell, and Kenton Counties and other organizations as directed.

The Office serves as the subject matter expert on the issue of substance use and in the development of a comprehensive regional plan to reduce the prevalence of substance use among the youth and adult populations in Northern Kentucky while coordinating efforts among all respective county and regional agencies toward the implementation of the regional plan.

The NKY Office of Drug Control Policy is governed by a Board of Directors comprised of the following members Judges/Executive of Boone, Campbell and Kenton Counties; The District Director of Health for the NKY Health Department; The CEO of the St. Elizabeth Healthcare System; The Director of the Northern Kentucky Drug Strike Force; and a state legislator as determined by the Board.

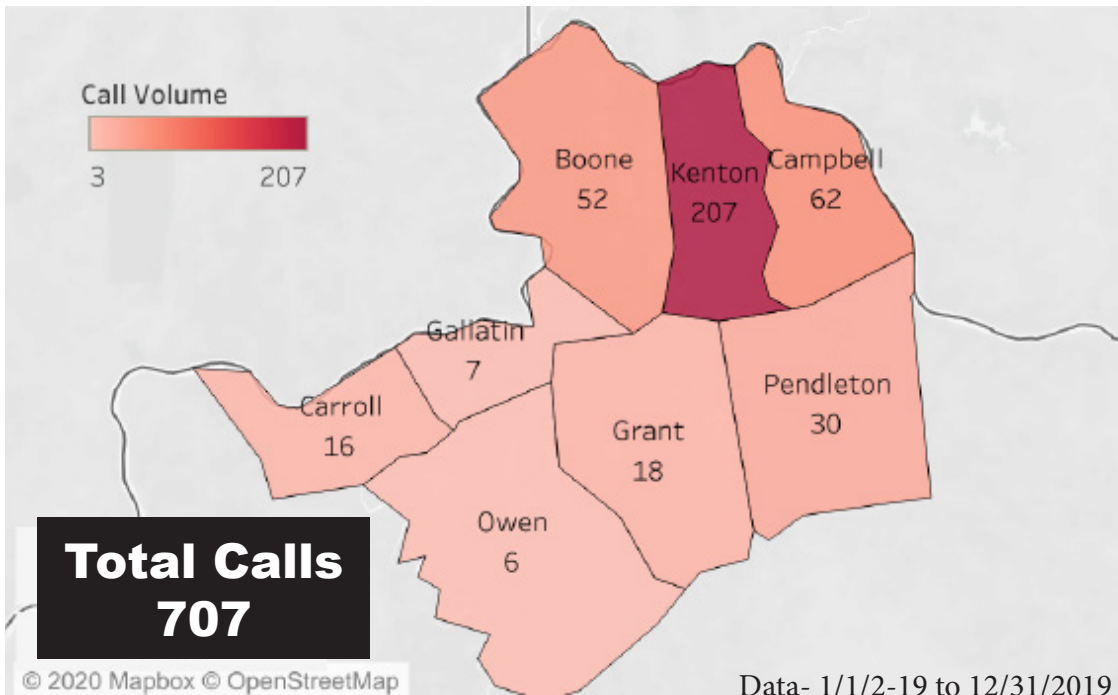
The Northern Kentucky Board of Directors are responsible for the vision, oversight, and operation of the Office. The NKYODCP is led by Amanda Peters, Director and Amy Martin, Assistant Director.



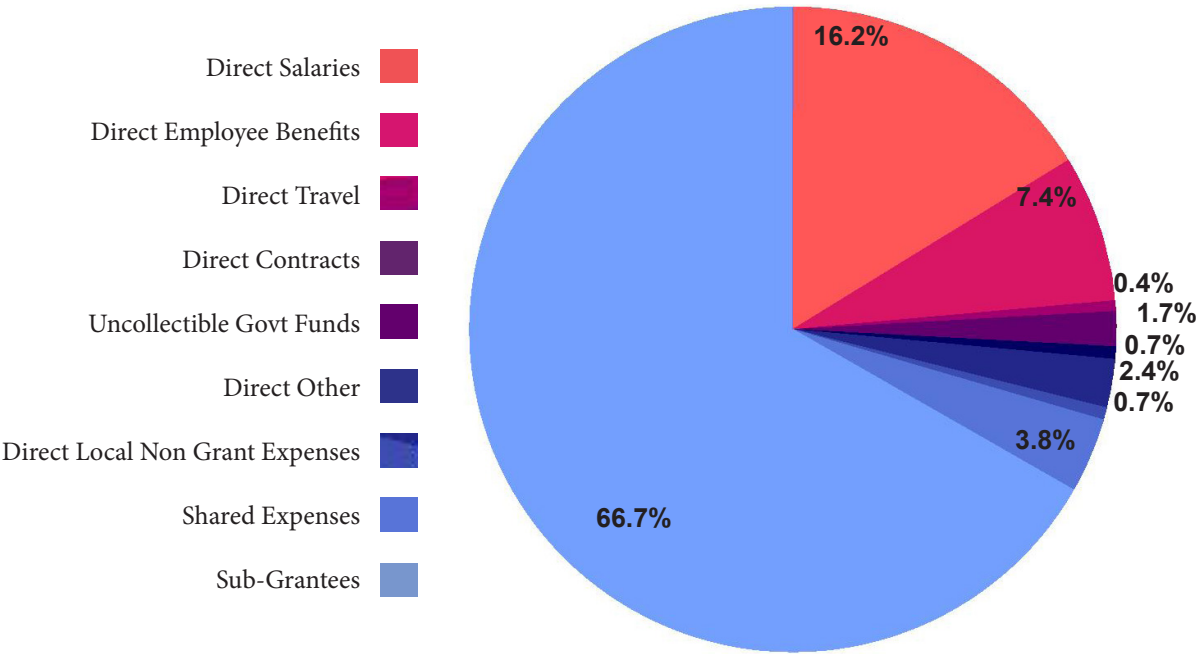
The Director and Assistant Director share and jointly perform the many responsibilities of the Office, specifically the development, implementation, and evaluation of substance use policy, procedures, and recommendations for resource allocation for the Board. The directors also serve as liaisons to the community organizations involved in this effort and other elected officials serving the Counties as well as the Kentucky Office of Drug Control Policy.

Helpline Call Data

County	Casey's Law	CJ Nav	FAQ	Hang Up	Misc/ Spam	Missed Call	Other	Treatment Assist
Boone	4	4	20			1	4	19
Campbell	1	2	14		1		3	41
Carroll			2					14
Gallatin			3					4
Grant		2	10		1		1	4
Kenton	17	6	47		4	3	15	115
Owen			4					2
Pendleton	1		11		1	3	8	6
Other KY	11	1	11		2		6	37
Out of State	4		23		1		1	19
Homeless								3
Unknown	3		44	67	26	20	15	15
Grand Total	41	15	189	67	36	27	53	279



Program Expenses



Summary of Revenues and Expenses

Year Ended June 30, 2019 (Unaudited)

Program Revenues

Federal & State Revenues	\$16,099,355
Federal Commodities	\$1,323,370
Local Contracts	\$1,390,970
Interest	\$14,962
Total Program Revenues	\$18,828,657

General Revenues

Municipal Contributions	\$168,119
Interest Income	\$262
General Total	\$168,381

Total Revenues \$18,997,038

Program Expenses

Direct Salaries	\$3,127,083
Direct Employee Benefits	\$1,418,439
Direct Travel	\$103,324
Direct Contracts	\$336,838
Uncollectible Gov't Funds	\$121,057
Direct Other	\$469,079
Direct Local Non-Grant Expenses	\$117,875
Shared Expenses	\$725,593
Sub Grantees	\$12,865,179

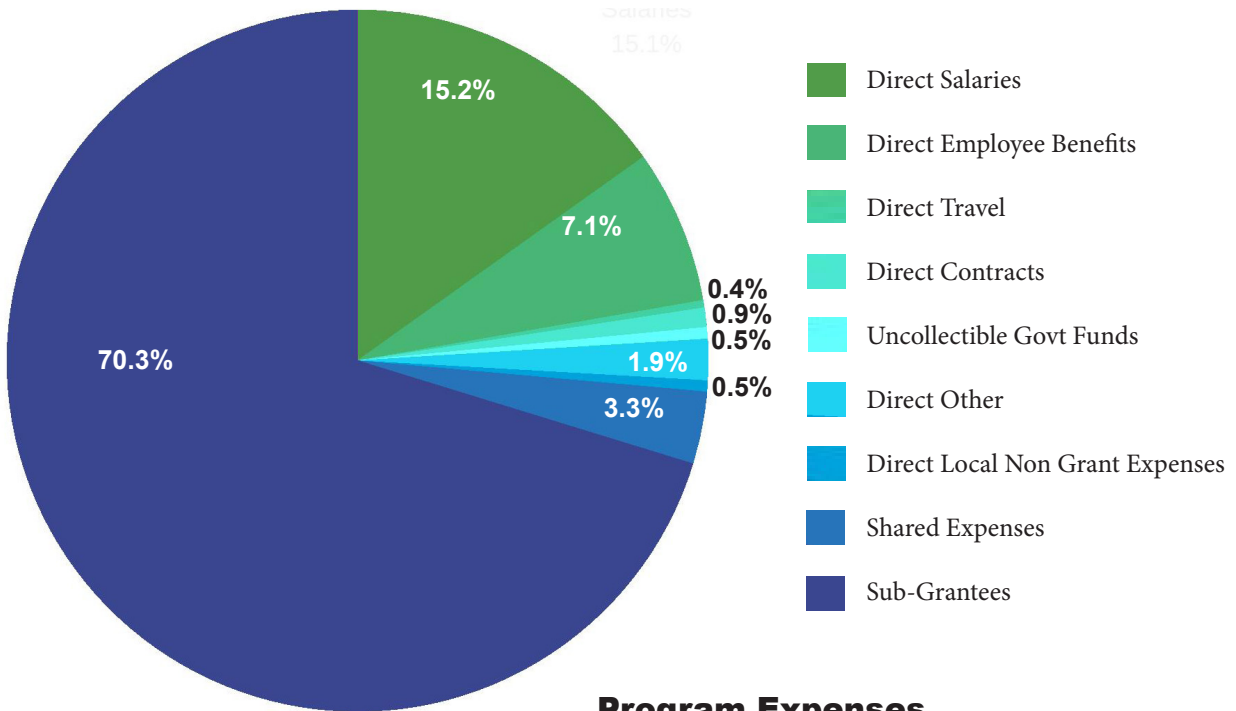
Total Expense

\$19,284,467

Revenue/Expense

(\$287,429)

Program Expenses



Summary of Revenues and Expenses

Year Ended June 30, 2020 (Unaudited)

Program Revenues

Federal & State Revenues	\$16,538,624
Federal Commodities	\$2,297,967
Local Contracts	\$1,170,681
Interest	\$10,395
Total Program Revenues	\$20,017,667

General Revenues

Municipal Contributions	\$168,183
Interest Income	\$612
General Total	\$168,795

Total Revenues \$20,186,462

Program Expenses

Direct Salaries	\$3,100,773
Direct Employee Benefits	\$1,451,993
Direct Travel	\$69,949
Direct Contracts	\$182,859
Uncollectible Gov't Funds	\$108,826
Direct Other	\$388,047
Direct Local Non-Grant Expenses	\$105,150
Shared Expenses	\$725,593
Sub Grantees	\$14,378,970

Total Expense

\$20,467,348

Revenue/Expense

(\$280,886)

**REGIONAL
TRANSPORTATION
COUNCIL**

Judge Executive Chuck Dills
Judge Executive Casey Ellis
Judge Executive David Fields
Judge Executive Ryan Morris
Judge Executive Harold
 “Shorty” Tomlinson
Mayor Robb Adams
Mayor Greg Brockman
Mayor Charles French
Mayor Adam Gaines
Mayor Rick Skinner
Mayor Ron Stinson
Mike Bezold
Dane Blackburn
Craig Walker
Lisa Wilson-Plajer
Steve Mary
Shelby Miles
Matt Arlinghaus

**COUNCIL ON
AGING**

Heather Bailey
Regina Clos
Nancy Collins
Becky Darnell
Terry Deavy
Marsha Dufeck
Angela Greene
Pat Gutzeit
Hiram Harville
Brian Heckber
Dianna Herrmann
Rosemary Hoffman
Monty Joe Lovell
Susan Maier, Chair
Garry Neltner
Pam Pangburn
Vera Powell
David Sarker
Ted Smith
Anna Mary Tackett
Robert Young

**REGIONAL WATER
PLANNING
ADVISORY
COMMITTEE**

Harry Anness
Carl Cassell
William Catlett
Obe Cox
Jeff Earlywine
Matt Elberfeld
Eric Hall
William Hill
Rick King
Wayne Lonaker
Ron Lovan
Kerry Odle
Bill Osborne
Jamey Rhoton
John Scheben
Joe Shriver
Mayor Rick Skinner
Mayor Greg Brockman
Mayor Greg McElfresh

NKYODCP BOARD

Kenton County Judge
 Executive Kris Knochelmann
 Boone County Judge Executive
 Gary Moore
 Campbell County Judge
 Executive Steve Pendery
 St. Elizabeth Healthcare CEO
 Garren Colvin
 NKY Drug Strike Force
 Director Chris Conners
 NKY Health Dept. Director
 Dr. Lynne Sadler
 Kentucky State Representative
 Kim Moser, Legislative Liaison

**REVOLVING LOAN FUND
COMMITTEE**

Pamela Goetting, Chair
 Chad Watson
 Eric Haaser
 Greg Goff
 John Ashcraft
 Diane Gearding
 Tita Rogers
 Mark Kreimborg
 Jamie Baker
 Henry Bertram

**NORTHERN
KENTUCKY
REGIONAL ETHICS
ENFORCEMENT
COMMITTEE**

Marcus Carey
 Darryl Cummins
 Robert Greene
 Thomas Quirk
 Robert Sanders
 Wesley Williams
 Bryce Rhoades

**WORKFORCE
INVESTMENT BOARD**

Andrew Aiello*
 John Baines^
 Chris Bateman
 Vicki Berling
 Nick Birkenhauer
 Kevin Bonhaus
 Catrena Bowman-Thomas
 Brian Bozeman
 Michelle Cestarcic^
 Brent Cooper
 Chad Day
 Dana Dobbs^
 Gina Douthat
 Sherra Dunlap
 Dr. Fernando Figueroa
 David Fleischer
 Janet Harrah
 Kristie Henry
 Ryan Henson
 Jamie Johnson
 Dean McKay
 Lisa Morris
 Sybil Murphy
 Dr. Francis O'Hara
 Jamie Parsons^
 Danita Pickett
 Dr. Randy Poe
 Kimberly Rossetti
 Connie Schnell
 Dave Schroeder
 Dr. Carissa Schutzman
 Dr. Robert Stafford
 Shannon Starkey-Taylor
 Jarrod Tiemeier
 Michelle Tyson^
 Alecia Webb-Edgington
 Rhonda Whitaker Hurtt
 *past member
 ^executive committee member

FINANCE & ADMINISTRATION

Lisa Cooper,
Executive Director
Clay Beyer,
IT Director
Steve Webb,
Finance Director
Margaret Bowling,
HR Manager
Dana Bell
Rebecca Blackburn
Linda Bragg
Moriah Etter
Phyllis Lyons
Amy Scalf
Hayden Spina
Jennifer Williams

HUMAN SERVICES & CASE MANAGEMENT

Anne Wildman,
Associate Director
Renee Artreche
Kelly Bond
Bethany Breckel
Alicia Campbell
Irene Clark
Kristen Durr
Henry Evans
Heather Forschbach
Katie Fossett
Janet Frakes
Apil Herald
Laura Herald
Heather Hopton
Sheila Hornsby

Scotti Kalb
Shannen Kelch
Katie Klette
Erin Lambert
Liza Lucas
Lisa Luke
Molly Neuhaus
Kennedy Nickells
Angela Parsons
Phyllis Perkinson
Stacy Phillips
Wil Smith
Kendra Stone
Michelle Thompson
Elena Weber
Angel White
Paula Wigger
Heidi Williams

WORKFORCE DEVELOPMENT

Tara Johnson-Noem
Associate Director
*Director- Workforce Investment
Board*
Katie Jo Berkshire Kirkpatrick
Shirley Cain
Lesley Demarcus
Douglas Duff
Melinda Ford
Marya Hudson
Susan Kidwell
David Klokner
Liberty Kordish
Connie Madden
Ian Moss
Melissa Patchell
Tonia Slone
Maureen Topper

PUBLIC ADMINISTRATION & COMMUNITY DEVELOPMENT

Meghan Sandfoss,
Associate Director
Jeff Burt
Dominique Delucia
Amie Gosser
Stephanie King
Bill Mitchell
Kristin Scott
Rachel Scudder
Jeff Thelen
Michael Waddell

NKY OFFICE OF DRUG CONTROL POLICY

Amanda Peters,
Director
Joscena Finley
Samantha Grothaus
Amy Martin
Ashley Withers

EC LEARN

Sandra Woodall,
Executive Director
Paige Downing
Andrea Heil
Barbara Herron
Bridget Jackson
Jennifer Malicoat
Elizabeth Singleton

On behalf of the Board of Directors and staff of the Northern Kentucky Area Development District, I am pleased to share our 2018 Annual Report. This annual report represents an overview of the programs, initiatives and achievements provided through service to Northern Kentucky and the Commonwealth.

NKADD has the privilege of serving fifty-four (54) local units of government through Community Development, Workforce Development, Human Services and Case Management programs. These cities and counties help us carry out our mission of providing collaborative leadership in advancing the quality of life for Northern Kentucky communities, businesses and residents.

As Executive Director, I am thankful for the opportunity to serve this vibrant and inspiring region. The talented, hardworking people involved with our organization at every level have

and continue to provide quality services in the face of changes and challenges; and always rise to the occasion. You may not always hear about our work in the media headlines or at press conferences. However, our staff and board are usually working behind the scenes on most community and regional initiatives. Our role is to make projects run smoothly, manage funds and reporting, be a good partner, and help individuals and communities reach their goals. This is a role we are honored to play.

Our Board Members, Committee Members, Elected Officials, Congressional Delegation, and Federal, State and Local Partner Agencies provide valuable time and expertise to forward NKADD's efforts.

I am very appreciative of having such distinguished leaders working with us collaboratively in service of Northern Kentucky.



Sincerely,
Lisa S. Cooper

Vision Statement

The NKADD shall be known as a collaborative leader whose impact advances the quality of life for our Northern Kentucky communities and the people who live in them.

Mission Statement

The NKADD is a collaboration of local leaders and staff educating and empowering communities by implementing quality services through specific areas of expertise in:

- Aging
- Community Development
 - Human Services
- Workforce Development



Northern Kentucky Area Development District